**RFP (Request For Proposal)**

**2016-2017 Erate Application**

**SIP Trunks: Northwest Arkansas Education Service Cooperative**

**NWAESC**

**4 N Double Springs Rd.**

**Farmington, AR 72730**

**General**

The Northwest Arkansas Education Service Cooperative (NWAESC) will accept bid proposals for Session Initiation Protocol (SIP) services at our primary location in in Farmington.

 The SIP trunks are to provide all voice related services for a proposed CISCO VOIP phone system and should have the capability of porting over existing POTs phone numbers.

Bid release March 31th, 2016.

Bid Response due by April 28st 2016 at 4:00pm.

Bids should be emailed to Sam Karnatz, Technology Coordinator, or mailed to NWAESC Attn: Sam Karnatz.

All quotes offered on this bid solicitation should include delivery charges and should be quoted F.O.B. delivered to the building as noted in the address indicated below.

Terms of service for contract: The NWAESC desires pricing for the following:

1. A one-year contract beginning July 1, 2016 with the ability to extend up to an additional four years.
2. A three-year contract beginning July 1, 2016 with the ability to extend up to two additional years
3. A five-year contract beginning July 1, 2016.

Please attach literature and specific information outlining your SIP Trunking options.

**PROPOSAL EVALUATION**

Each response will be reviewed prior to the selection process for completeness and adherence to format. A response will be considered complete if all requested sections are included in the proper order and properly completed. The company may also provide any and all recommendations for consideration such as installation, maintenance, support and design that is relevant to the total solution of NWAESC’s technology needs.

 **Evaluation Criteria**

* Vendor cost, including unit prices, labor rates, travel/trip charges, warranty costs, etc.
* Extent of experience with the district
* Client references and/or citations from prior installations where equal services have been provided for projects of similar size and complexities
* Quote preparation, thoroughness, and responsiveness to the RFP requirement

The successful bidder will be chosen based upon best value. NWAESC reserves the right to reject any or all bids.

**Special Conditions**

1. E-RATE PARTICIPATION: The School is participating in the Federal Universal Service Discount program for schools and libraries (E-Rate), offered by the Federal Communications Commissions (FCC), via the Schools and Libraries Division (SLD). The proposal and the contract negotiated implementing this proposal is conditional and subject to full E-Rate funding by the SLD. The School reserves the right to cancel or in any manner reduce the scope of this procurement in the event the SLD does not completely fund the request for funding submitted referencing this proposal.
2. SPIN: Each vendor providing services to the School as part of the E-Rate program must have a Service Provider Identification Number (SPIN). Vendor is responsible to apply to and receive from the Schools and Libraries Division a valid SPIN. Schools and Libraries Division can be reached online at: [http://www.usac.org](http://www.slcfund.org/)/sl
3. RIGHT TO TERMINATE: NWAESC reserves the right to terminate this Request for Proposal and all documents associated with the Request for Proposal, including but not limited to a Letter of Intent/Letter of Agreement, in its sole discretion at any time, with or without cause, upon written notice to the other party.  In the event of termination, notice shall be deemed served on the date of mailing and shall be effective immediately.  The NWAESC shall not be responsible for any costs to Bidder/Contractor prior to termination.

If there are any questions concerning the specifics of the RFP, please contact Sam Karnatz at: (479) 267-7450 Email: skarnatz@starfishnw.org